

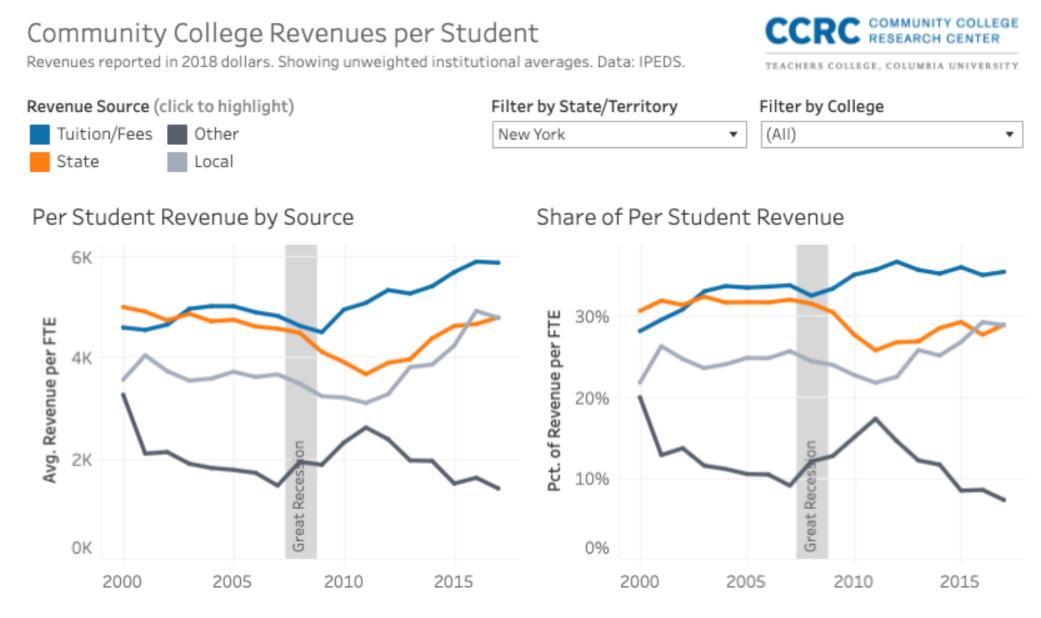
Expanding Access to High Opportunity Educational and Career Pathways

John Fink Community College Research Center Teachers College, Columbia University October 23, 2020

CCRC

New York: Community colleg enrollments declining since 2011 (except dual enrollment)

New York: Community college funding continues to be reliant on tuition/fees



Guided pathways college: Redesigned for access and success

Clarify paths to student end goals – by ensuring that every program prepares students for good jobs and further education needed for career advancement

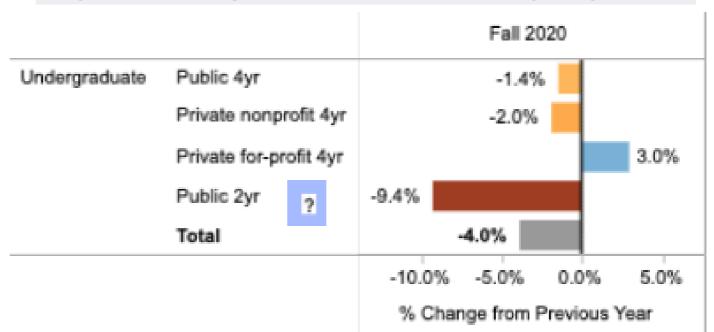
Help students get on a path – by helping all students actively explore options and interests, become part of an academic and career community, and develop a full program completion plan

Keep students on path – by scheduling classes and monitoring student progress based on students' plans to ensure timely and affordable program completion

Ensure students are learning – by strengthening active and experiential learning across programs to ensure students have know-how (including soft skills) required for good jobs and further education

Students and Colleges Hard-hit by COVID

Figure 1. Undergraduate Enrollment Changes by Sector

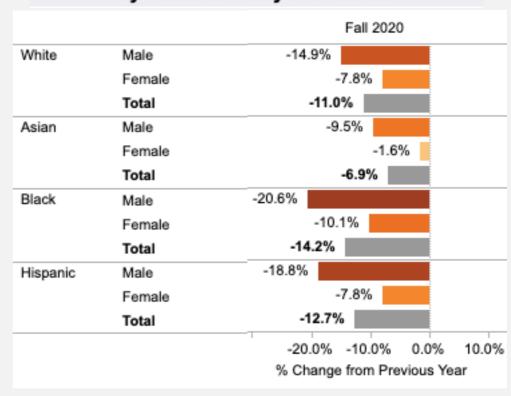


Public 2-year institutions

Figure 7. Undergraduate Enrollment Changes by Age



Figure 9. Undergraduate Enrollment Changes by Race/Ethnicity and Gender



Source: National Student Clearinghouse Research Center's Monthly Update on Higher Education Enrollment, October 15, 2020. https://nscresearchcenter.org/stay-informed/.

COVID challenges for students and colleges

- Students will be even less able to afford college so they will expect programs that enable them to achieve goals as quickly and affordably as possible
- Students will want programs that enable them to secure stable jobs in short term and good jobs in longer term—offered in formats/on schedules that work for adults with intense job and family pressures
- Demand for HS dual enrollment offerings that save time and money required to earn a bachelor's degree in students field of interest will increase
- Students will face higher levels of trauma than usual
- Competition from online degree completion providers, regional public universities, less-selective privates will intensify
- State funding will likely be cut substantially; colleges will have to break down silos, work collaboratively to respond to challenges

What is one way your college has changed to better serve students this fall?

Virtual Gallery Walk:

- 1. 90 seconds to type a response in the chat (but don't hit enter!)
- 2. Everyone clicks enter when I say
- 3. 3 minutes to read & reflect



Guided pathways strategies for student success and equity



Program Value:

Backward design all programs to ensure they prepare students to secure good jobs and/or further education needed for career advancement



Purpose: Help every student explore career/ academic interests and connect with faculty, advisors, students, & alumni in their field of interest from the start



Empowerment: Ensure every student takes a "light the fire" course on topics of interest in term 1



Plan: Ensure every student has a career goal and full educational plan by the end of term 1

Guided Pathways to What? For Whom?

CCRANALYTICS

COMMUNITY COLLEGE RESEARCH CENTER | JUNE 202

Unpacking Program Enrollments and Completions With Equity in Mind

By John Fink and Davis Jenkins

Across the country hundreds of community colleges are implementing

whole-college guided pathways reforms to create clearer paths to college and career success for students. The aim of these reforms is to help students explore and decide upon career and education goals that align with their interests and aspirations, and to plan and complete a program of study to achieve those goals. As part of these reforms, colleges redesign intake and advising processes around broad career fields sometimes called "meta-majors"; this helps entering students make sense of the large number of program options that are available and engages them with faculty, advisors, and other students in a field of interest right from the start (Jenkins et al., 2020). Guided pathways reforms are challenging for colleges to pursue; they entail the participation of all staff

in modifying practices around a far-reaching notion of student success (Jenkins et al., 2019). They require a shift in mindset wherein college personnel ask not only "Are students persisting and completing?" but also "Do our programs really lead to the education and career outcomes students seek?" and "Is student representation across our programs equitable?"

A substantial literature base reveals not only that returns to higher education programs are stratified but also that this stratification operates along racial/ethnic, gender, and socioeconomic lines.

Critically examining what programs students are entering and completing is particularly important given that some community college programs lead to substantially higher economic returns than others (Belfield & Bailey, 2017; Dadgar & Trimble, 2015). A substantial literature base reveals not only that returns to higher education programs are stratified but also that this stratification operates along racial/ethnic, gender, and socioeconomic lines (Carnevale et al., 2016; Castex & Decher, 2014). Though this research has focused primarily on the four-year sector, it may be that community colleges are in even more danger of facilitating inequitable stratification since their programs vary by subject area as well as length (corresponding, e.g., to short- and long-term certificates, applied associate degrees, and associate of arts degrees designed to prepare students for upward transfer to bachelor's degree programs). There is a wide range in the economic returns to different types of community college awards, with longer programs and those leading to bachelor's degrees in math-intensive fields, for example, leading to stronger labor market returns.

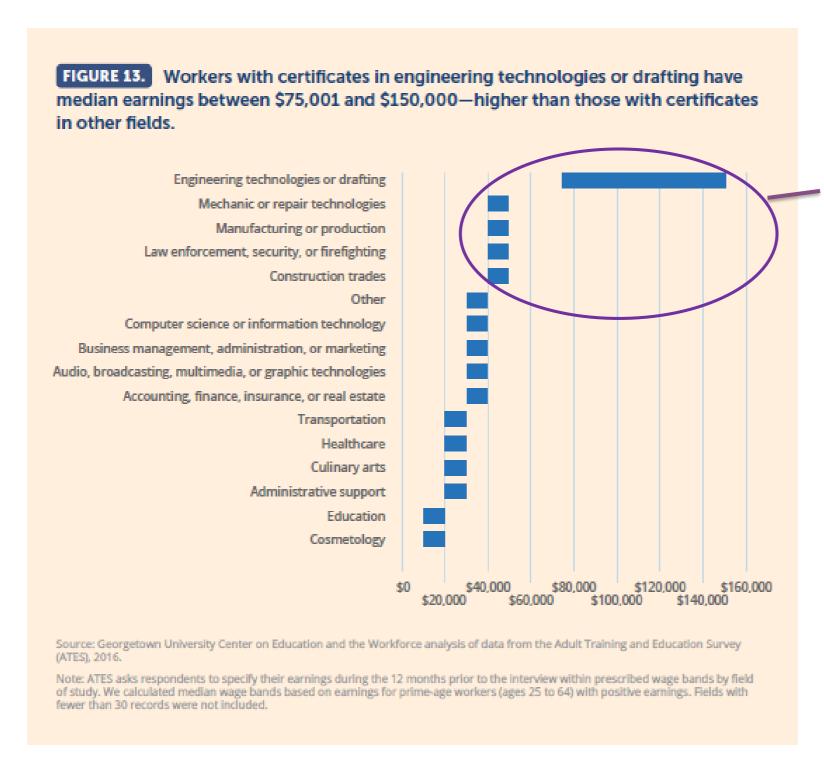
Categorizing Community College Programs by Post-Graduation Opportunity

Workforce Programs

Transfer Programs

Other Programs

Higher-Returning Certificates

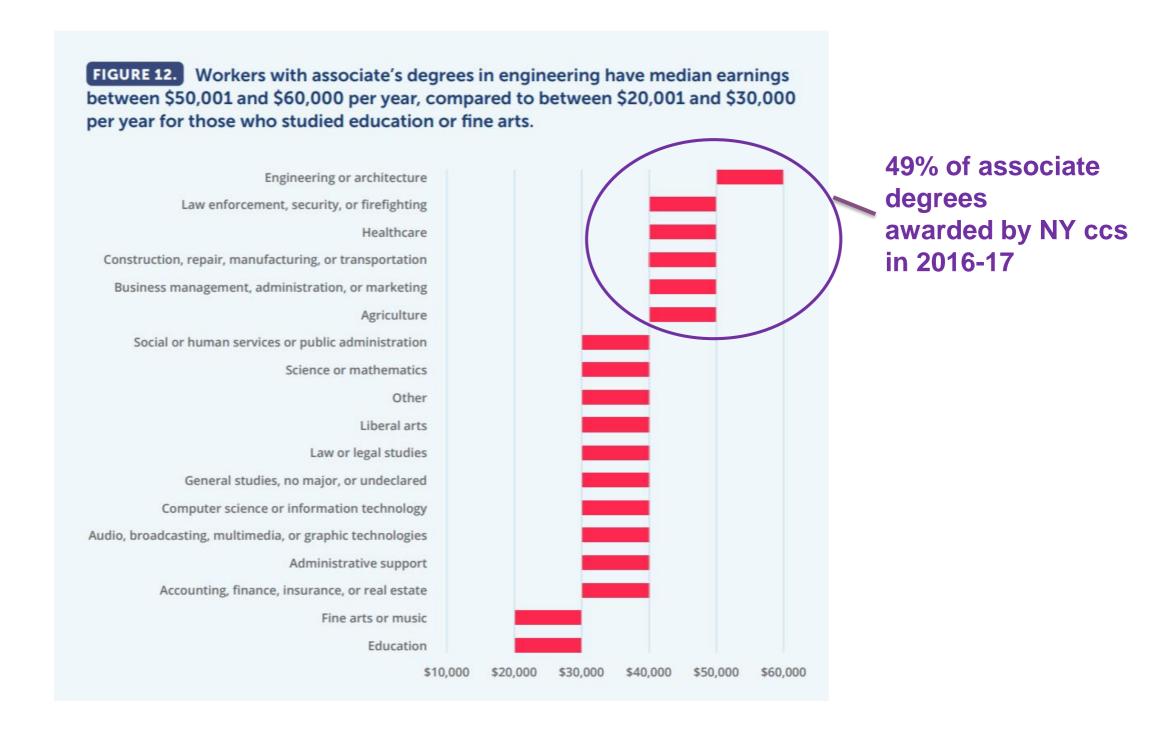


29% certificates awarded by NY ccs in 2016-17

Source: Carnevale, et al., Overlooked Value of Certificates and Associate's Degrees. Georgetown Center on Education and the Workforce, 2020.



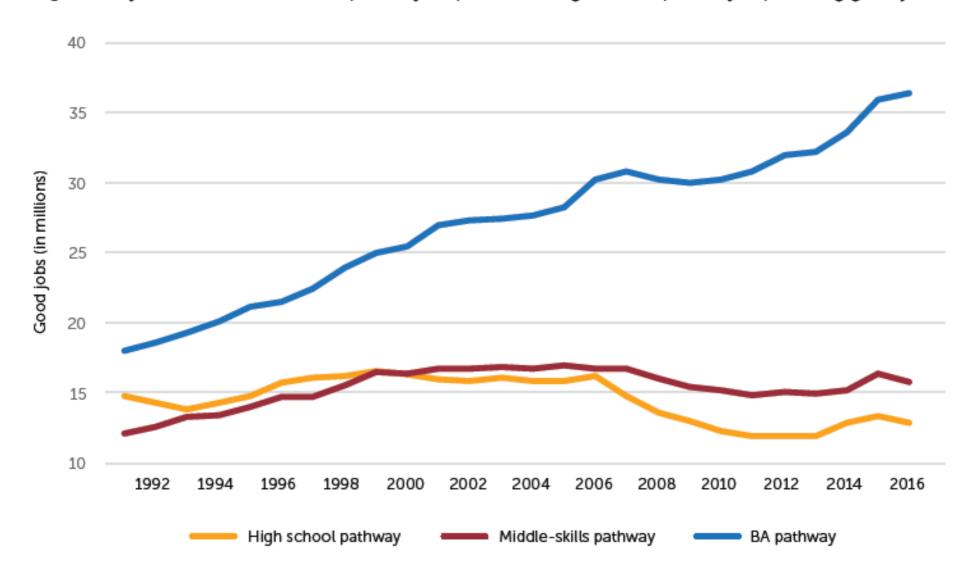
Higher-Returning Associate Degrees



Source: Carnevale, et al., Overlooked Value of Certificates and Associate's Degrees. Georgetown Center on Education and the Workforce, 2020.

Trends in Good Jobs*

Figure 4. By 2000, the middle-skills pathway surpassed the high school pathway in providing good jobs.



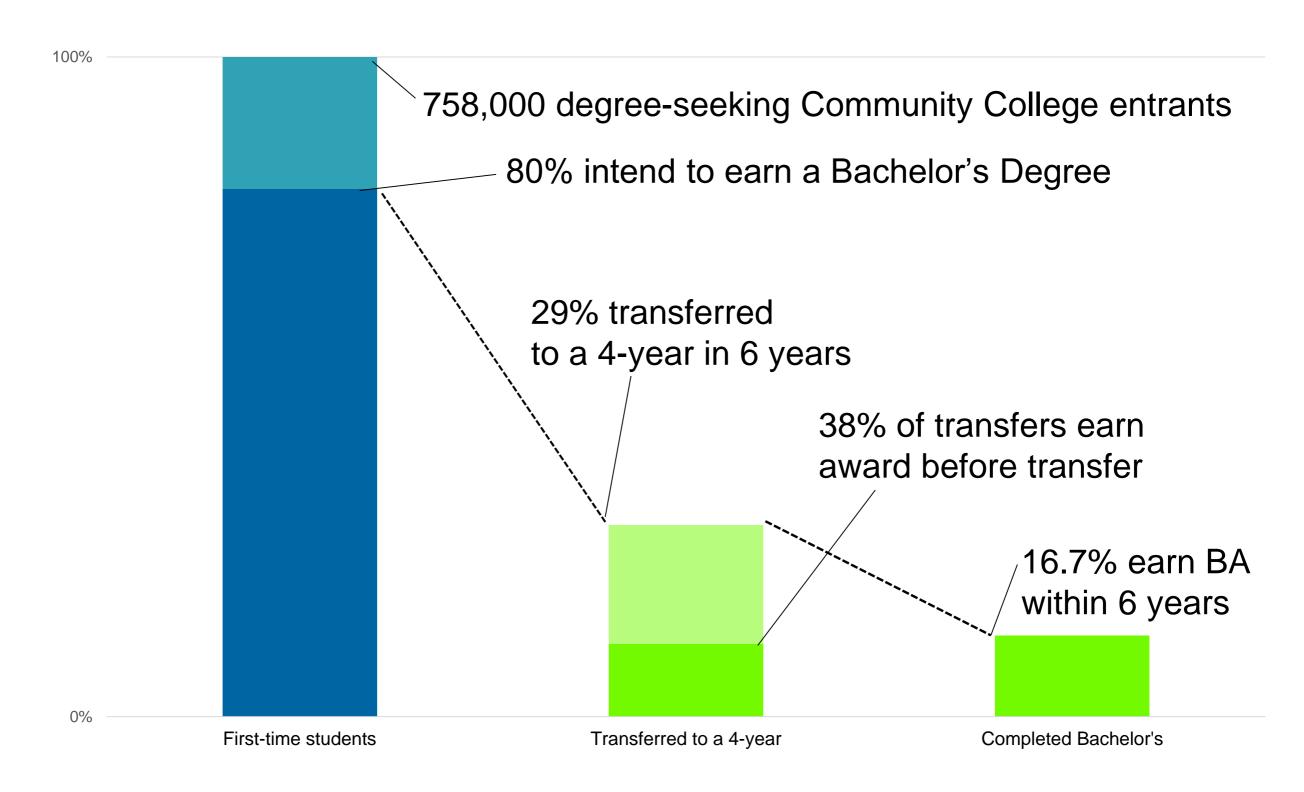
Source: Georgetown University Center on Education and the Workforce analysis of data from the US Census Bureau and Bureau of Labor Statistics, Current Population Survey, 1992–2017.

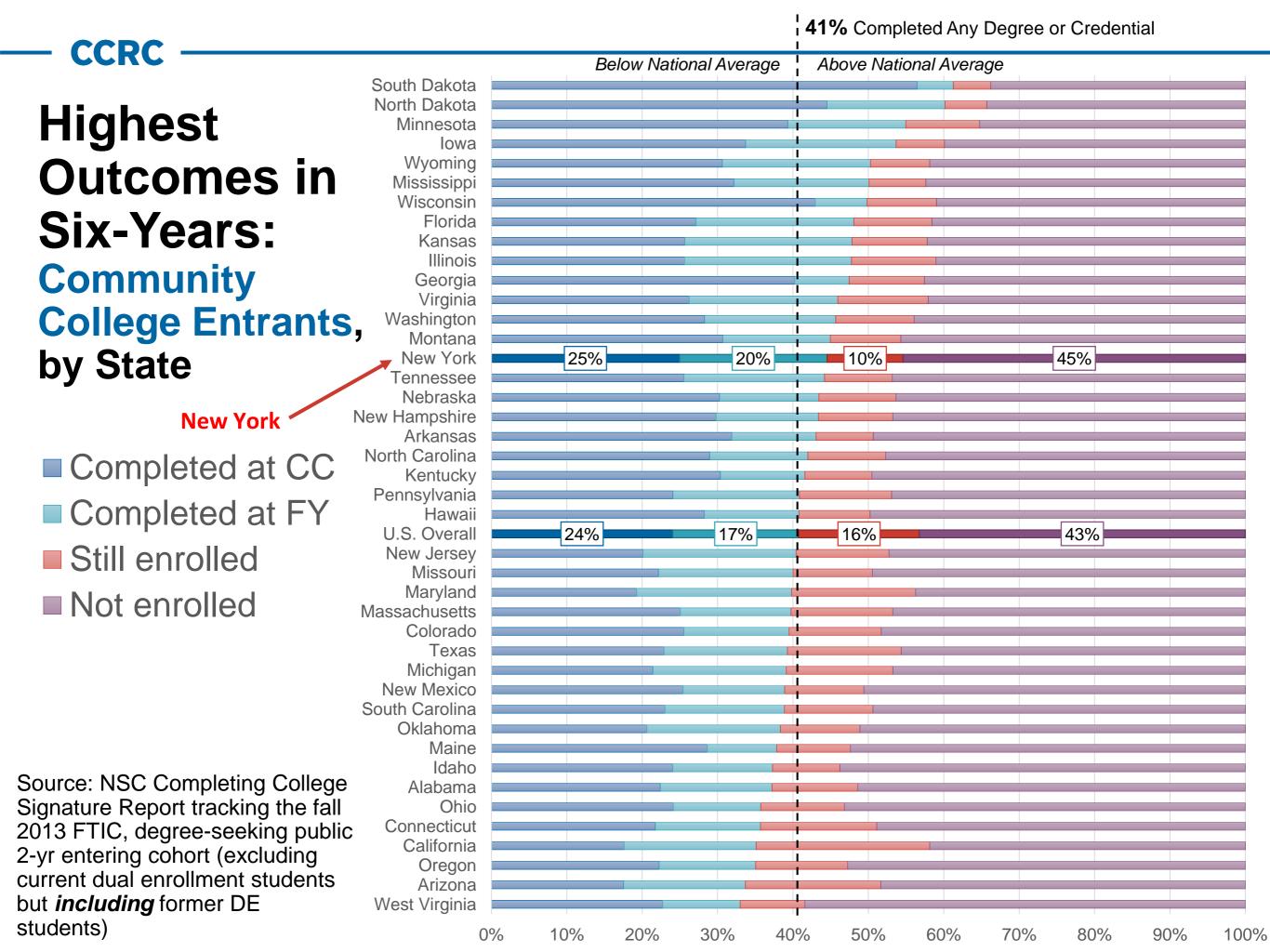
* "Good jobs" defined as those that pay a minimum of \$35,000 for workers between the ages of 25 and 44 and at least \$45,000 for workers between the ages of 45 and 64.

Source: Carnevale, et al., Three Educational Pathways to Good Jobs. Georgetown Center on Education and the Workforce, 2018.



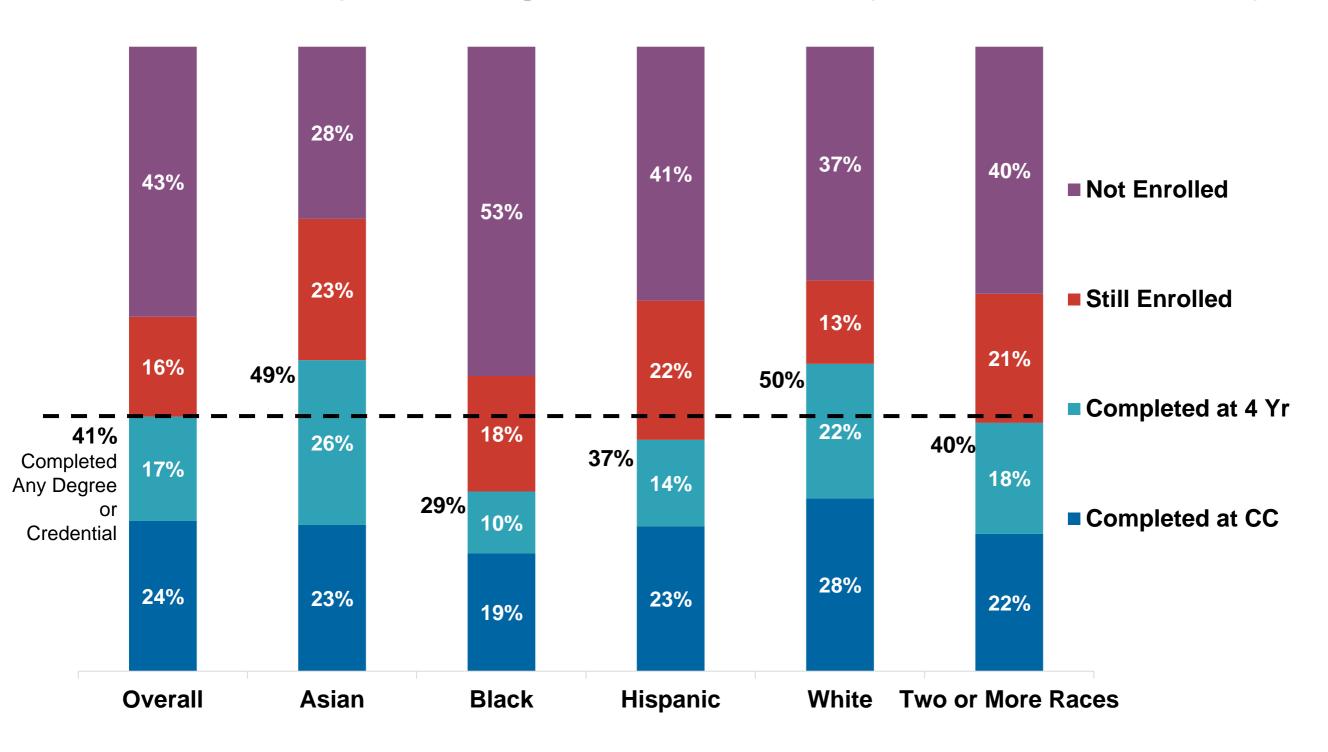
Few Transfer, Even Fewer Complete







Highest Outcomes in Six-Years among FTIC Community College Entrants, by Race/Ethnicity



Source: NSC Completing College Signature Report tracking the fall 2013 FTIC, degree-seeking public 2-yr entering cohort



Benefits of Momentum for Transfer

Benefit of completing
12 or more collegelevel credits on
transferring and
completing a bachelor's
degree

Plack Students

2.4x

Hispanic Students

4.2x

Other Students

1.7x

Transfer to a four-year institution	Benefit of Milestone (Baseline Group: White)
Credit Momentum (6+, 12+, or 24+ college credits)	3-5x
Gateway English/Math (College-level)	3-4x
Completed Transfer Degree	7-8x



Narrowing and Closing the Racial Transfer Gap

All students who entered community college

Students who completed **6+** college-level credits

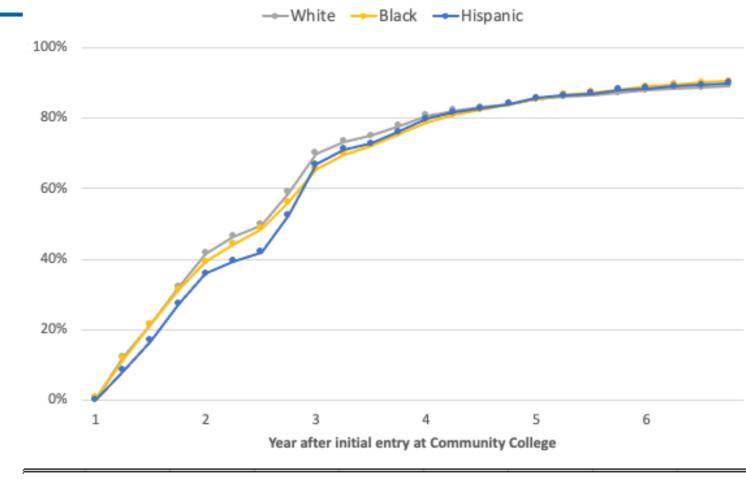
Students who completed college-level **math**

Students who completed a **transfer associates degree**

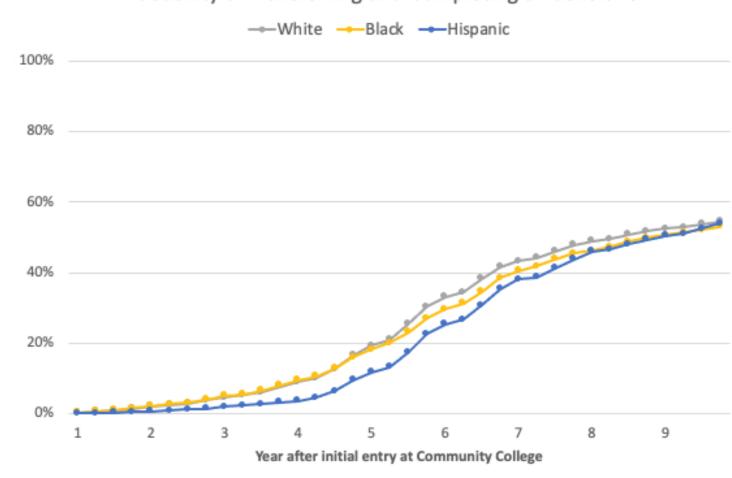
Yuxin Lin, Maggie Fay, & John Fink. (Forthcoming).

CCRC analysis using statewide administrative data on 573,806 community college entrants between 2009-2018, tracked up to 10 years. Estimated odds ratios from hazard models controlling for students characteristics, college fixed effects and cohort fixed effects.

Probability of Transferring to a Four-Year Institution



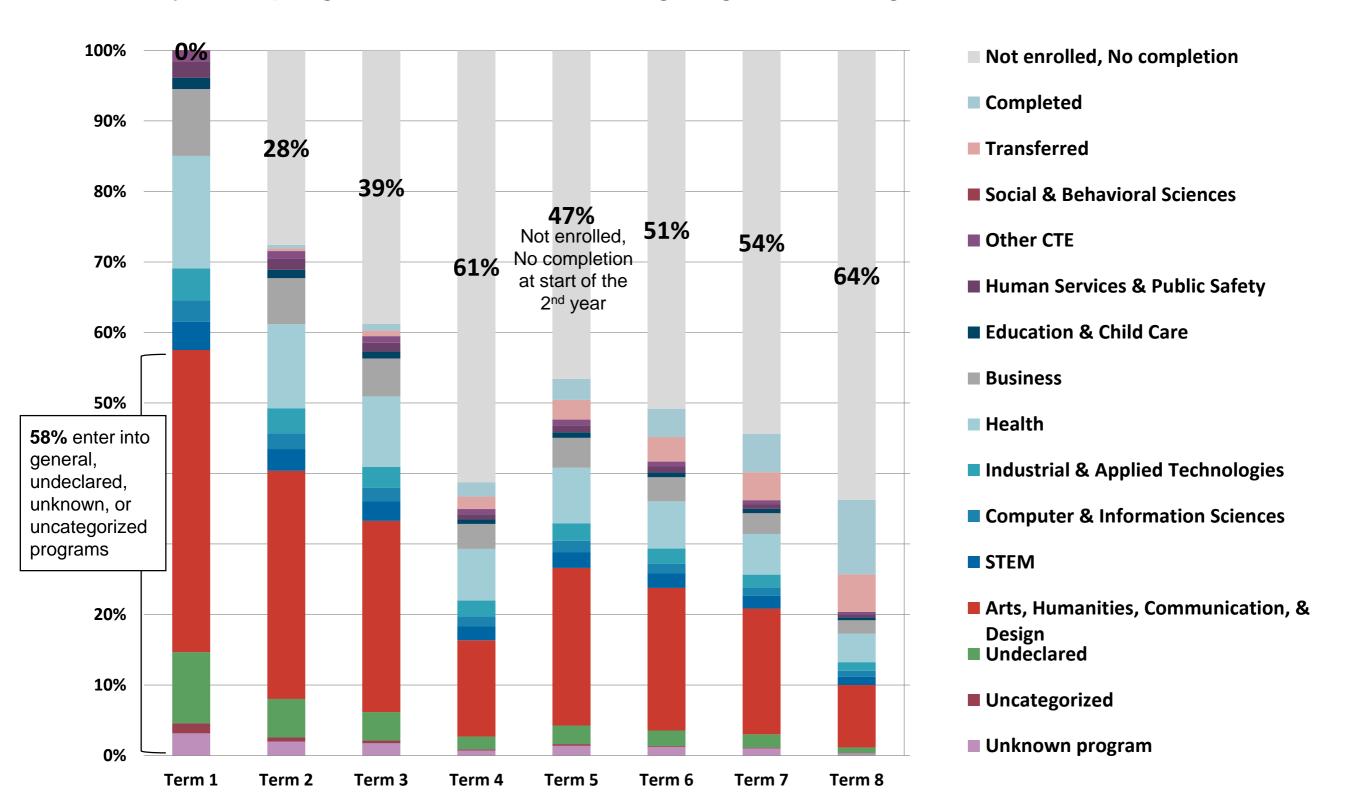






Half of students don't return for a second year

Term-by-term program enrollments among degree-seeking CC entrants in one state





Transfer Credit Loss



Just **58%** of students successfully transferred 90% of their credits.



And 15% can't transfer any credits at all.



Students who can transfer 90% of their credits were **2.5**x more likely to get their bachelor's degree, compared to those who transfer half or less.

Source: BPS data, Monaghan & Attewell, 2015.

DECLARED MAJORS

All | Academic Plans and Subplans

Associate in Arts	Trnsfr to Bachelor Degree Prg	_			GEC / Gen l	
	Associate in Science			AAS General Business	AA	
Associate in General Studies	AAS Nursing	Enhance Job Skills	AAS	AAS		

TOP TRANSFER PROGRAMS (ASU, UA, NAU)

TOP TRANSFER PROGRAMS

* Students Transferring to All

Registered Nursing/Registered Nurse	Psychology, General	Criminal Justice/Law Enforcement Administration	Elementary Education and Teaching		Business		Social Work	
Business, Management, Marketing,	Biology/Biological Sciences, General	Science	Foods,	Englis	h Politi Scien and	nce		
and Related Support Services, Other		Special Education and Teaching, General						
	Speech Communication and	General	Public Heal General			Computer Electrical Science and Electron		
	Rhetoric	Health and Physical Education/Fitness, Other	Economics					
Liberal Arts and Sciences/Liberal			General		*			
Studies		Secondary Education and Teaching	Mechanical	Mechanical Engineering				
	Multi-/Interdisciplinary Studies, Other		Linginieering					
		Health/Medical Preparatory Programs, Other	Sociology		Kinesiology and Exercise		Art/Art Studies, General	



What are some example high-opportunit

Poll Question:

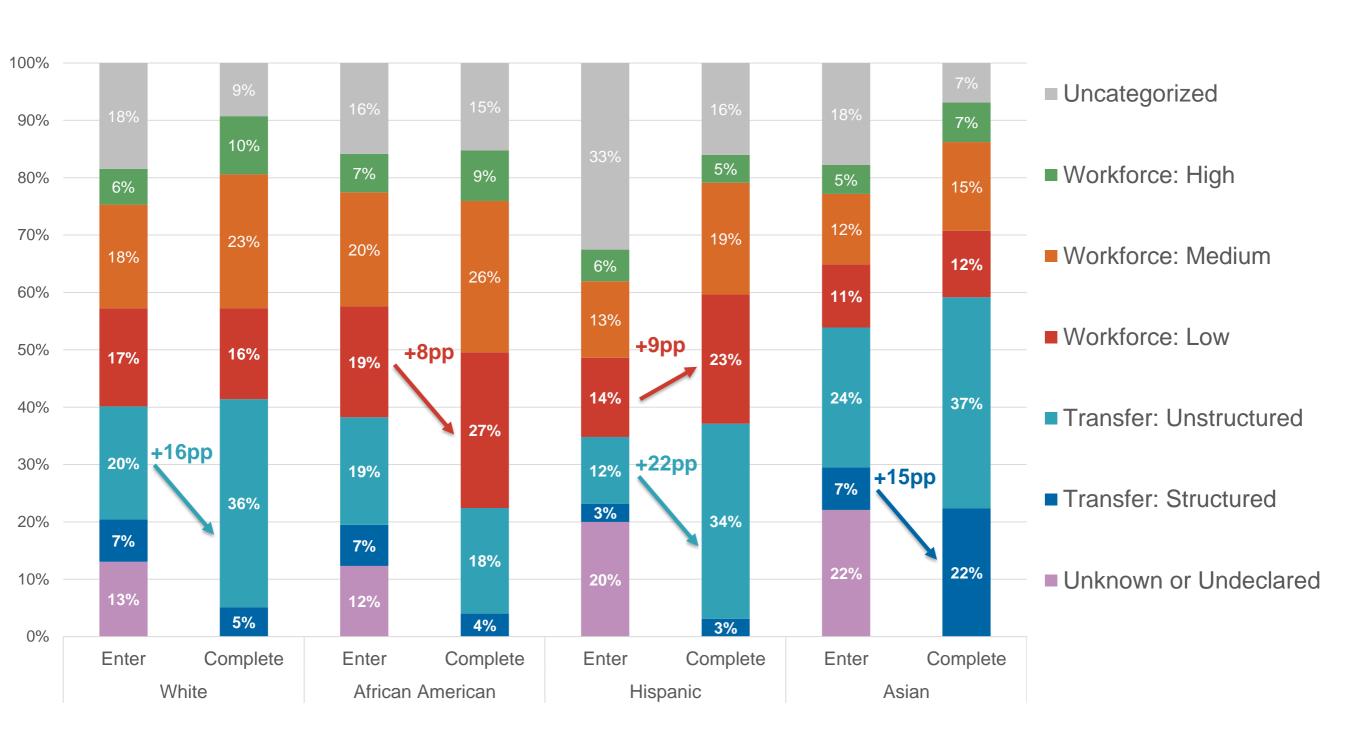
How demographically representative are those highopportunity programs compared to the college overall?

Categorizing Community College Programs by Post-Graduation Opportunity

Category	Description	Examples
Workforce: Low	Program places students into jobs with low average earnings (e.g., less than \$14/hour)	Criminal Justice, Automobile Technology, Early Childhood
Workforce: Medium	Program places students into relatively middle-paying job (e.g., between \$14-\$17.55/ hour)	Accounting, Welding, Business Management, Dental Assistant
Workforce: High	Program places students into a relatively high-paying job (e.g., more than \$17.55/ hour)	Nursing, Radiology Technology, Sonography, Dental Hygiene
Transfer: Unstructured	Program designed for general transfer (no pre-major or university destination necessarily specified)	AA-General Studies, "General Transfer"
Transfer: Structured	Program designed to prepare students for a particular baccalaureate major/meta-major and/or a specific four-year destination	AA-Business (DTA), AS-T (Engineering)
Undeclared or Unknown	Listed as undeclared or missing program information	Null, Missing Program, Undeclared
Uncategorized or Other	Non-degree seeking, ESL, ABE, dual enrollment	Basic Education, ESL, Running Start



Enrolled Students Only: Program Enrollments by Term among FTEIC degree-seeking CC Entrants, 2009-2011





Planning Guide and Data Tool for Colleges on Access to Higher-Opportunity Pathways

CCRANALYTICS

Running Start

2.689

(dual enrollment)

Missing

program

title

1.812

College A: Treemap of Program Enrollments

- What programs are our students currently enrolled in?
- 2. Which programs lead to greater or lesser opportunity?
- 3. Is student representation across programs proportionate?

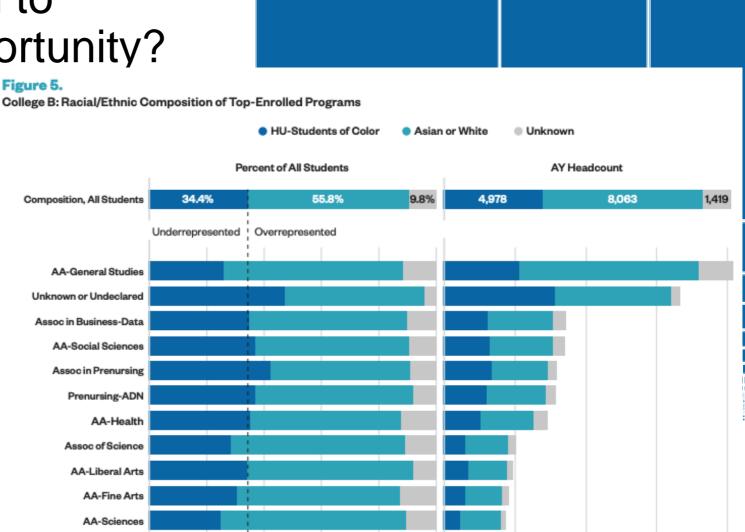


Figure 1.

4.404

Assoc in Arts/Science

https://ccrc.tc.columbia.edu/publications/unpacking-program-enrollments-completion-equity.html

Program enrollment equity

- National studies released about the impact of program selection
- Disaggregated completion rates started to prompt pipeline discussions
- Results from graduate outcome surveys sparked internal dialog
- Data & Information Group (DIG) shared creation of new report

Equity Progress Update 2019 Career Pathways Up front and intentional career selection support a clear pathway to completion and provide planning for future employment opportunities. Deeper analysis reveals majors where students are over and underrepresented. This means that more (over) or less (under) students proportionally are choosing the major. The baseline comparison for determining this is the proportion of the overall student body. For instance, non-traditional students comprise 41% of the overall student body. Majors where the proportion of non-traditional students is higher that 41% would be majors where those students are more likely to select than would be anticipated and therefore the major would surface as 'overrepresented'. This illustration only shows up to three majors, however, this does not include all instances in all Overrepresented Underrepresented Black or African American - 10.6% overall Practical Nursing 28.3% Surgical Hispanic or Latino - 11.2% overall Industrial Mech Computer Info. Nursing Justice Systems 18 1% White - 70.4% overall Culinary Arts Justice Systems Real Estate Clinical Lab Science Justice Systems Computer 8 Counseling 75.0% Management Electrical 29.3% Pell - 53.1% overall **Human Services** Industrial Mech Culinary Arts Justice Systems Networking Management

Courageous Conversations

Questions discussed

- Why is this occurring? Is it structural? Is it access?
- What other information do we need?
- How do you equip students with the tools to make the most informed decisions?
- Where do opportunities exist for redesign?

Campus wide

(Faculty Brown bags & Staff Updates)

Committees and Divisions

Pathways teams

Informed Strategies

- Identify & begin implementing a culturally responsive career counseling approach
- New intake survey to learn about students' backgrounds and family support, continuing to deepen
 a holistic, appreciative advising approach
- Avanzando Through College program provides a culturally-informed approach to college transition for Hispanic and Latinx students, seeking a similar support community model for new Black/ African American students
- Advisors visit program sites, clinical locations, employers, etc. to see work in action and be able
 to better describe opportunities within their assigned academic/ career pathways
- Integrate career and academic pathway connections into Student Engagement efforts
- College Success course redesign to include a research component that provides opportunities for faculty to highlight career pathways and professional organizations with which students can connect
- Transfer Coordinator position working to ensure each pathway LCCC offers has an aligned transfer option to lead to enhanced skills and socioeconomic mobility

Rethinking Onboarding From a Guided Pathways Perspective

FROM

Orientation to college

Optional career and transfer advising and planning

Engaging with programs after prerequisites

À la carte high school dual enrollment coursetaking

TO

Orientation to fields of study

Required career and transfer advising and program planning

Engaging with programs from the start

Dual enrollment as an on-ramp to a program pathway

What do students want from onboarding?

- The opportunity to explore programs and careers thematically through meta-majors.
- To interact with other new and current students who share similar academic and career interests.
- To network with faculty and professionals in their field of study.
- Students who have clear career goals need different kinds of support than those who don't.

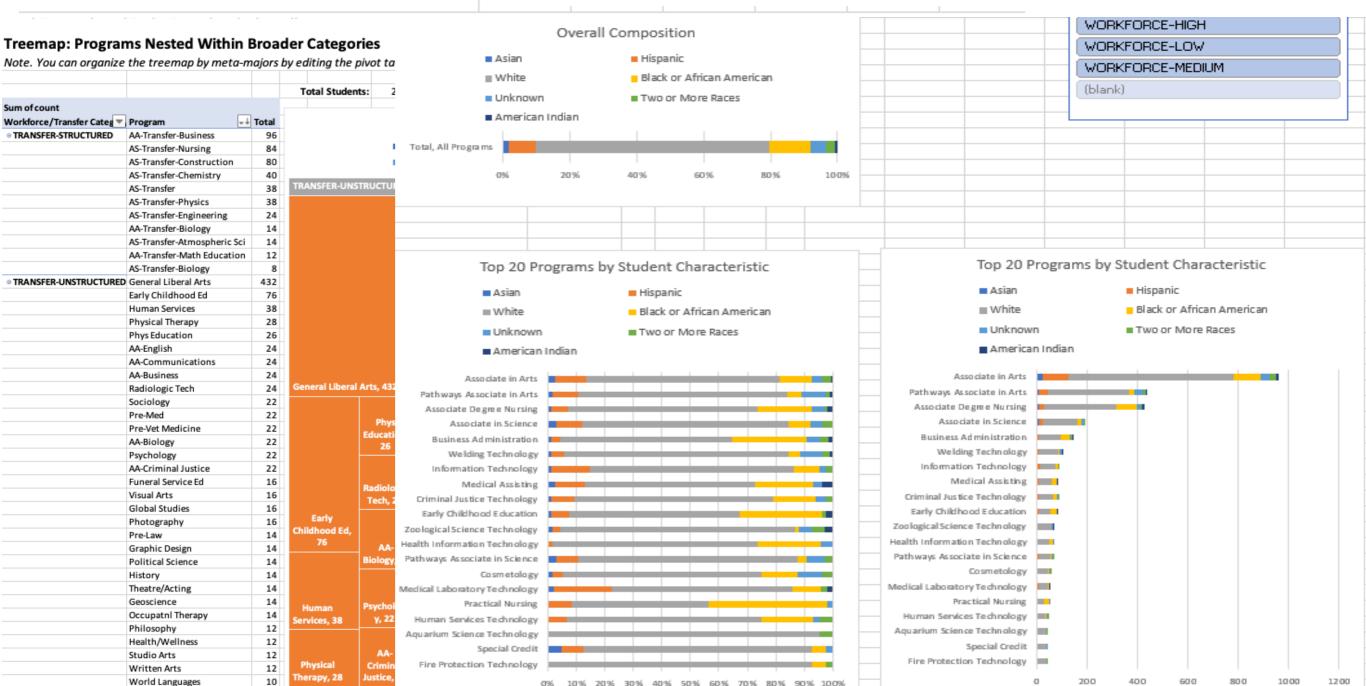
Tools for Digging In

Program Explorer Excel Tool

Data Tool: Unpacking Program Enrollments and Completions with Equity in Mind

John Fink, June 2020





What courses are students taking? First-term course enrollments among top programs

First term course enrollments among entrants into top programs

Fall 2018 courses attempted among all <u>first time</u> fall 2018 entering students (all students who attempted at least 1 credit-bearing course, **including** degree- and non-degree-seeking, full- and part-time, current and former dual enrollment students), by program. Common courses (e.g., English 101) will likely be in the top 10 for multiple programs.

#2 Program (N= 1,545 students): AS Liberal Arts General Studies (Transfer)

Rank	Course Title	Course ID	Number of Program Students who took this Course	Percent of Program Students who took this Course			
1	College Composition	ENG101	723	46.8%			
2	College Orientation & Success	COS133	548	35.5%			
3	Basic Math (non-credit)*	TRS092	377	24.4%			
4	Pre-Algebra (non- <u>credit)</u> *	TRS094	340	22.0%			
5	College Orientation	COS101	295	19.1%			
6	Intro to Psychological Science	PSY101	278	18.0%			
7	Intermediate Algebra	MTH104	270	17.5%			
8	Intro Read & Writ (non-credit)*	TRS100	262	17.0%			
9	Elementary Algebra (non- <u>credit)*</u>	MTH098	151	9.8%			
10	Physical Fitness	PEC148	148	9.6%			
>10	275 other different courses attempted by at least 1 student from this program						

New Research and Resources on Redesigning Onboarding Through Guided Pathways



-

Redesigning Community College Student Onboarding Through Guided Path

Part 1: Rethinking New Student O

By thesis Janktos, Stone Lohr, and Lauren Polisprine

Apply to college. Take a placement test, five an advisor (maybe); Register for first-term courses. Attend a college orientation (maybe). Start attending classes.

This is the typical experience for the mostly two millions free states walkers who be community suffere every year. The process is designed to enable large marriers of a to man salving college convex right away. But the institutions have learned staff to a new madents, and the process is not well designed to help madents explore cases. analonic increase, find a program of wady the in a good far, and develop a plan for complexing such a program.

Research generally hads that college students are more likely to complete a program study if they thouse a major that sligns with their interest and pole Africa. S. Acid 2010, Transy S. Robbins, 2000). Yes many new community college students do not clear goals. Neathy 40% of community college students seport being undecided the major at the end of their first year (nothers' colorizations from the 2004/00 Implical Postsonositys Students Longitudinal Study), and the actual proportion who are trady undecided may be much higher, as emobate must declare a program of study to could's for financial 44.

Continuately in lingue, of contre, want to help a release develop there goth and find their way. All concentrative colleges have academic advisors, and provide question services. The is to then left to a release to seek out these supports. As a result, continuity college sendences and particularly these most to need of assistance—and to self-adviso, nilying on the ration, the college whether, and include and family members (who may have no high obstances preferable themselves) to help them surigious a sprint of college choices for Constrainty College feeders fingagement (CCCSE), 2018, Onle Asses 8, Roses 1909). It is perhaps not surprising, them, that community suffage malative often expendition and from ration with advising and regionation, with many indicating law rook convers they did not need or that recald not resident to their dissent major at a facility of the file of the fi



Redesigning Community College Student Onboarding Through Guided Pathways

Part 2: Student Perspectives on Reformed Practices at Two Florida Colleges

By Elicabeth Kepler and Sarah Chillin

Used recordy, most community colleges have done brale shrough the new sculene colouting process to help extering scalents explore acadenic and career incress, thouse a program of study aligned to their interests, said develop a plus for completing such a program. This has been the case even though many scudents start college without clear goals or even a good sense of how academic programs are connected to particular career areas, Students can visit the campon career paper for help—if they are reward of this personal charge to use it. You must students do not make use of the current country noral they near graduation, if stall. And while students may be uniqued an academic inherivor and findeed more be experied or encouraged to artend an advising services before or during their first term, advising is typically focused on. selecting and regimering for courses for the upcoming senses or Community colleges rather than on helping students explore interests, developundertaking guided patt gods, and hald an appropriate educational plan. While this reforms are modifying th

onboarding process to give

entering students active:

with exploration, goal-sett

gods, and hald an appropriate educational plus. While this characterises the struction at many community colleges, those that we undertaking whole college golded pedways referens (see Joshim, Lain, Buk, h. Genga, 2018) are modifying the enhancing property give enceting condense active expyotracide explosures, gold-entring, and obsenced planning.

This is from 2 of a three-poor packet designed to provide publishers to colleges sensing to indesign their new arodest cohorolising practices. Part I of the packet reviews research or why the conventional constrainty of large approach to new workers cohorolising in other unrecovered in belying stabents choose and plant a program; taken describes how wrote colleges are rethinking the cohoroling process as part of larger gooded pathways reforms. The second port summarines stabents' experiences with, and reaction to, the cohoroling process as it cours at own Fortida community unlings that have nebesigned their cohoroling practices for degree-working madents; indian tower State College (RSC) and St. Percenhant College (SSC). We organize the discussion around three lay onloweding goals: helping, sendents to (1) explore interest and programs of study, (2) gain experiences in a program so as to gain confidence in their selected pathway, (a) (3) engage in acidemia and career



May 2020

Redesigning Community College Student Onboarding Through Guided Pathways

Part 3: Planning Exercises to Guide the Redesign Process

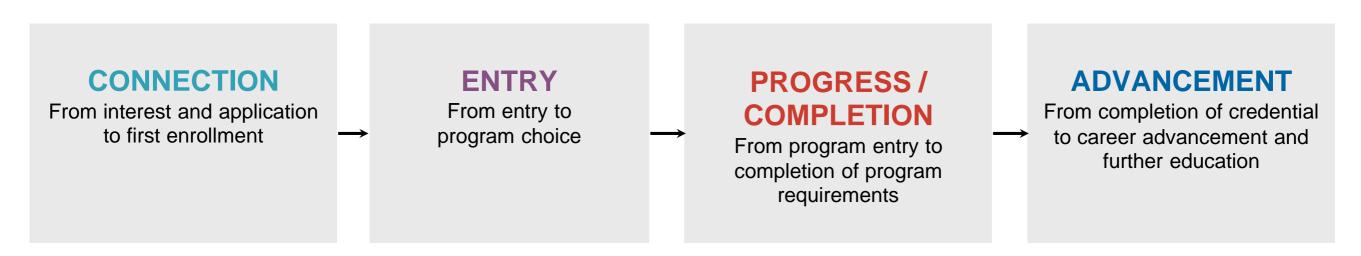
This document presents a set of four planning exercises for colleges seeking to redesign their new student onboarding practices as part of larger guided pathways reforms. These exercises, which constitute Part 3 of CCRC's packet on new student onboarding, are meant to complement the first two parts of the packet. Part 1 reviews research on why the conventional approach to student onboarding is often unsuccessful in helping students choose and plan a program of study, and it describes how some guided pathways colleges are rethinking and redesigning the onboarding process. Part 2 describes what students we interviewed said about onboarding as they experienced it at two Florida community colleges that have redesigned their onboarding practices using the guided pathways approach, and it presents lessons for improving onboarding practices based on these student perspectives. We encourage those who are considering onboarding reforms at their college to read Parts 1 and 2 of the packet before completing the following exercises. Part 1 (accompanied by short profiles of three colleges that have redesigned new student onboarding) and Part 2 are found are found here: https://ccrc.tc.columbia.edu/publications/redesigning-community-college-onboarding-guided-pathways.html.

Who should complete these exercises? We recommend that each college form a cross-functional team of individuals who will be responsible for exploring, planning, or overseeing a redesign of new student onboarding practices. This group of persons should work together to complete these exercises. In our national research on colleges implementing guided pathways reforms, we have found that cross-functional teams facilitate institutional knowledge sharing, which is essential to college redesign efforts. Ideally, cross-functional teams include faculty and academic administrators from program areas, and staff from admissions, marketing, advising, the registrar's office, financial aid, and information technology, among others.

https://ccrc.tc.columbia.edu/publications/redesigningcommunity-college-onboarding-guided-pathways.html



Exercise: Process mapping the *ideal* student experience to help students enter the <u>college</u> and a <u>program</u>



For each phase:

- When would students (a) explore program options and interests, (b) gain experiences in a program of interest, and (c) develop academic and career plans?
- What do you want to know about incoming students' program interests? How would you learn this systematically?
- How might different student groups experience these onboarding activities (first-time students, older students, etc.)?
- How can you move from current practice to the ideal?

Dual enrollment as an on-ramp to college programs

Indian River State College's Great Explorations event for high school junior and seniors to explore programs and

careers



What connection back to your work are you "walking" away with?

AND/OR

What further questions has this raised for your work?



Thank you!



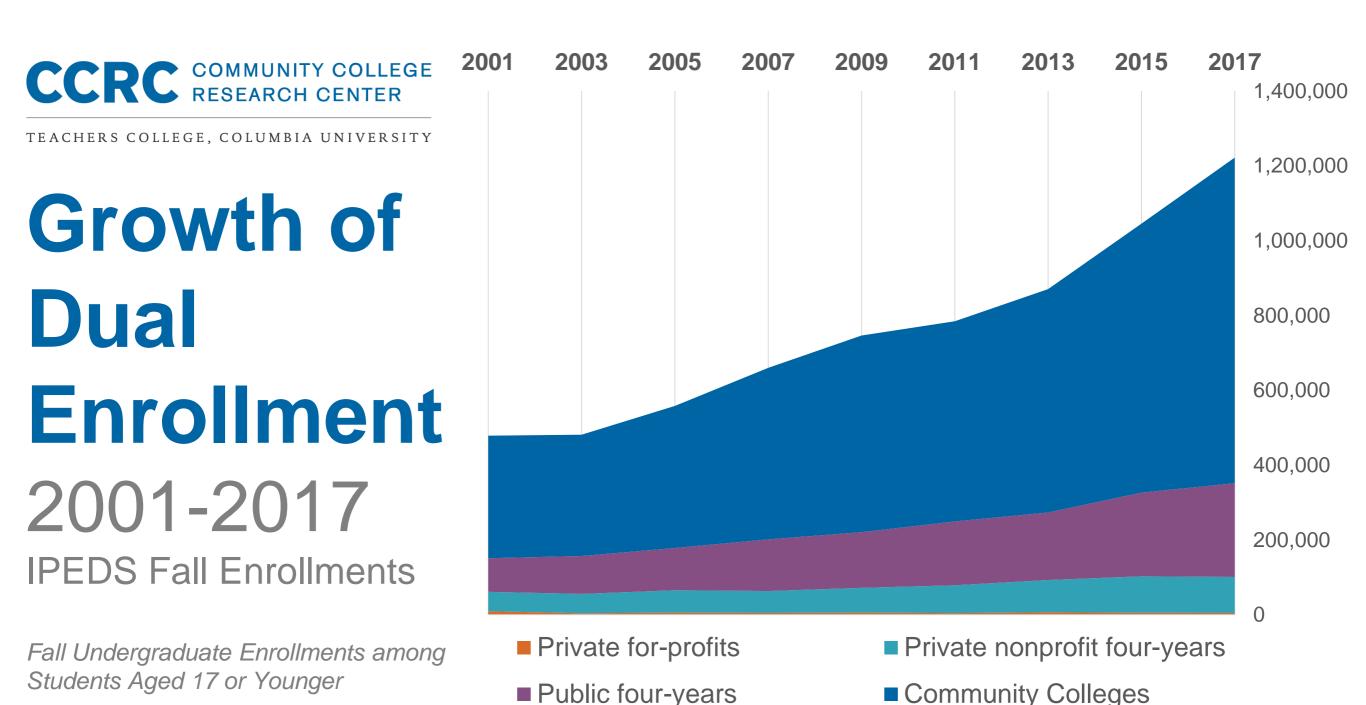








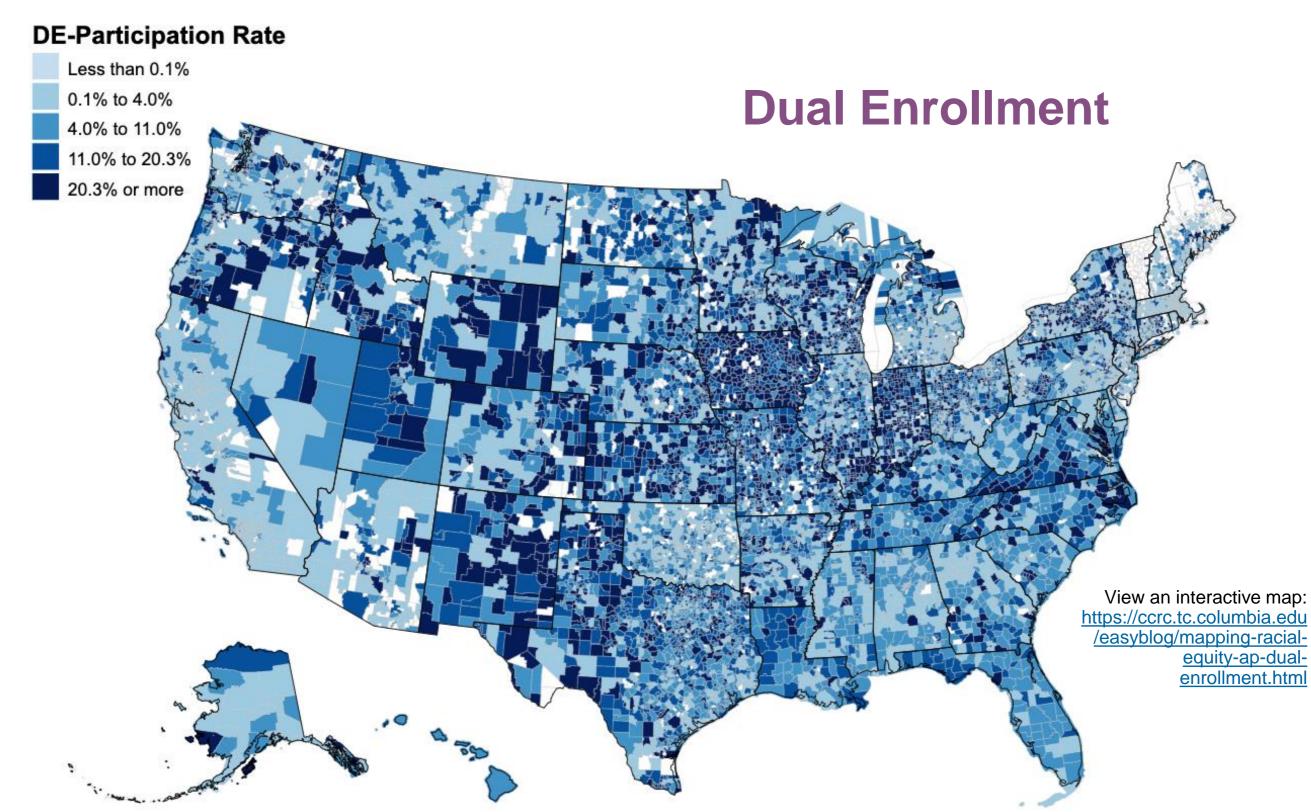
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Expansion of Dual Enrollment Concentrated at Community Colleges



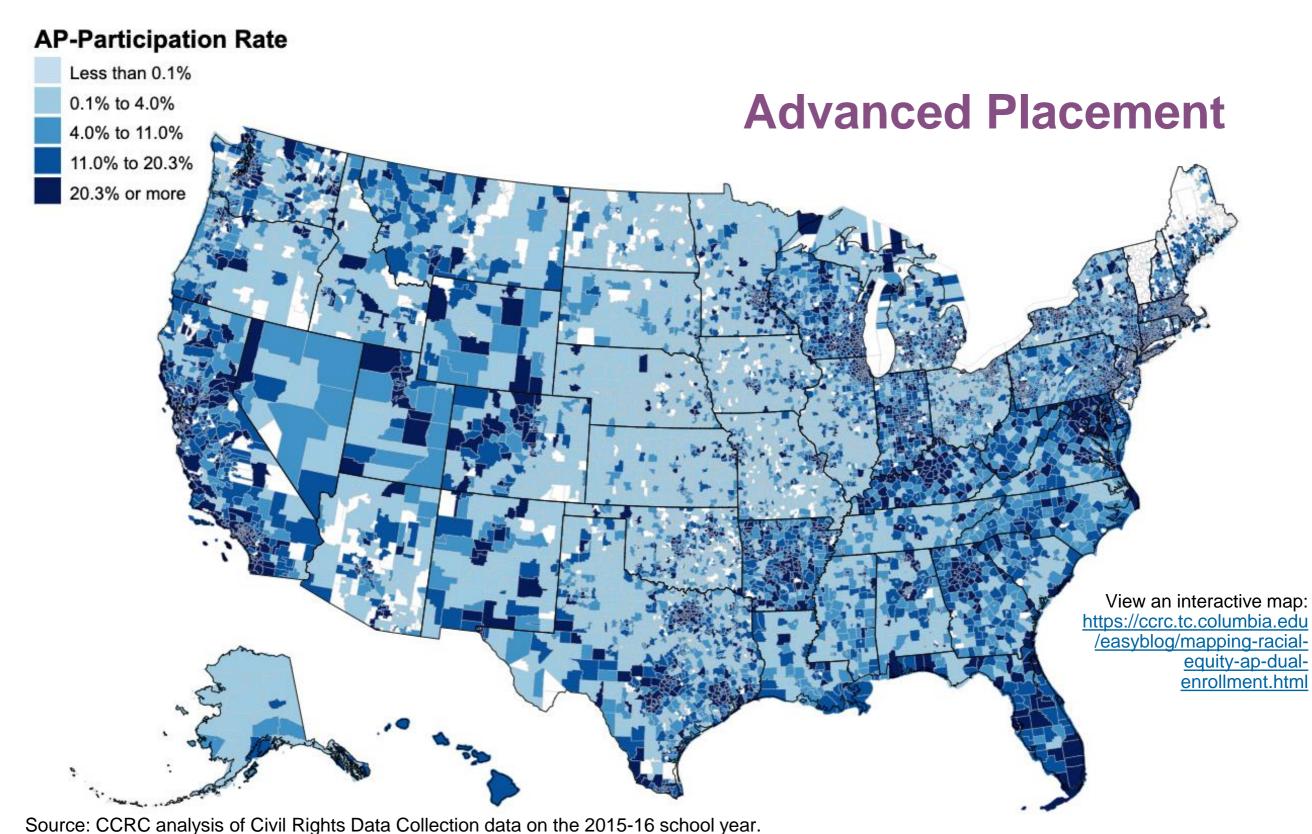
2015-16 High School student participation in Dual Enrollment and AP: School Districts



Source: CCRC analysis of Civil Rights Data Collection data on the 2015-16 school year.

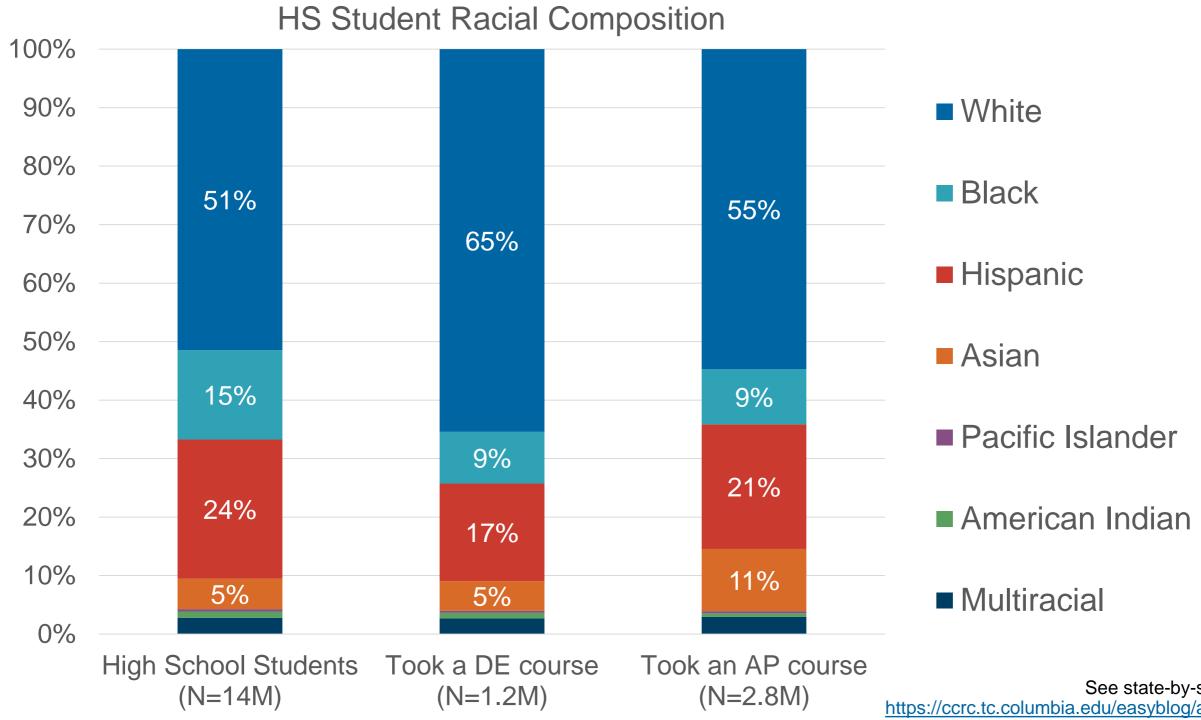


2015-16 High School student participation in Dual Enrollment and AP: School Districts





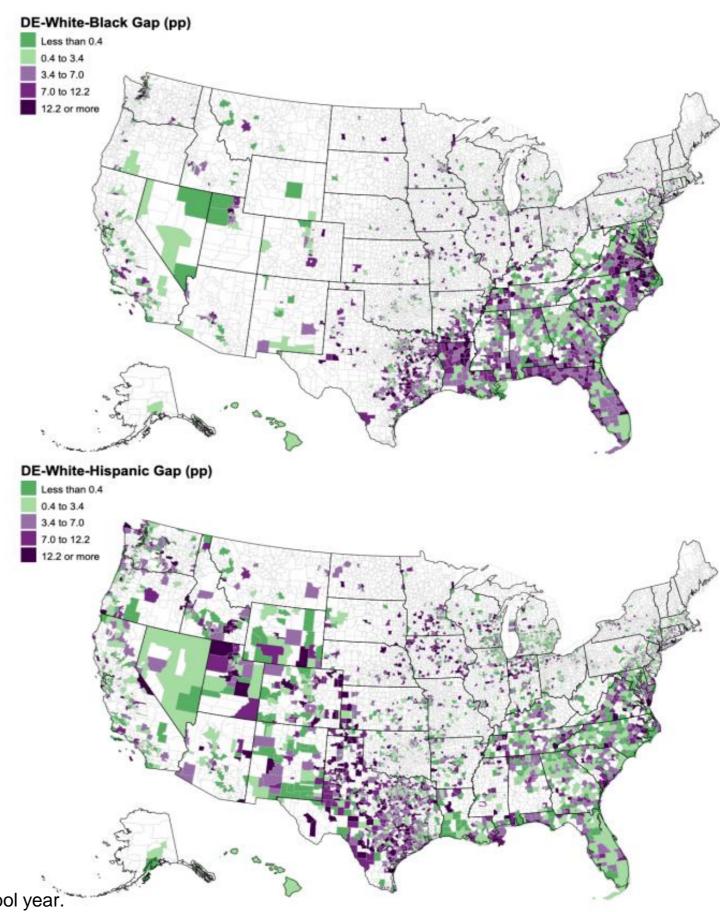
2015-16 School Year: Black and Latinx HS Students Underrepresented in Dual Enrollment & AP courses



Source: CCRC analysis of Civil Rights Data Collection data on the 2015-16 school year.

See state-by-state results: https://ccrc.tc.columbia.edu/easyblog/access-dualenrollment-advanced-placement-race-gender.html Substantial national variation in racial equity gaps in DE participation among US school districts...

...but one in five school districts across the country have closed racial equity gaps in access to dual enrollment courses



CCRC analysis of Civil Rights Data Collection data on the 2015-16 school year. https://ccrc.tc.columbia.edu/easyblog/mapping-racial-equity-ap-dual-enrollment.html

Given the substantial variation nationally in access to and success in dual enrollment,

What can be learned from high schools and colleges that are more effective in serving students of color through dual enrollment?

The Dual Enrollment Playbook

A Guide to Equitable Acceleration for Students











The Dual **Enrollment** Playbook: A Guide to **Equitable** Acceleration for Students

Five Principles to Advance Equity in High-Quality Dual Enrollment

Principle

Ι

SET A SHARED VISION AND GOALS THAT PRIORITIZE EQUITY

Principle



EXPAND EQUITABLE ACCESS **Principle**



CONNECT STUDENTS TO ADVISING AND SUPPORTS THAT ENSURE EQUITABLE OUTCOMES

Principle



PROVIDE HIGH-QUALITY
INSTRUCTION THAT
BUILDS STUDENTS'
COMPETENCE
AND CONFIDENCE

Principle



ORGANIZE TEAMS AND DEVELOP RELATIONSHIPS TO MAXIMIZE POTENTIAL